


Annual 64.2009(e) CPNI Certification for: Calendar Year 2013
Docket No: EB Docket No. 06-36
Date Filed: March 4, 2014
Name of Company covered by this certification: Prepaid Wireless Retail, LLC
Form 499 Filer ID: 829501
Name of Signatory: Brandt Mensh
Title of Signatory: President

I, Brandt Mensh, certify and state that:

1. I am President of Prepaid Wireless Retail, LLC ("PWR") and have personal knowledge of the PWR operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications Commission regarding CPNI.
2. I hereby certify that, to the best of my knowledge, information and belief, PWR operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Commission's rules found at 47 CFR Subpart U.
3. Attached to this certification, as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in §64.2001 et seq. of the Commission's rules.



Brandt, Mensh
Prepaid Wireless Retail, LLC

3-4-14

Date

Attachment A

Statement of CPNI Procedures and Compliance

Prepaid Wireless Retail, LLC

Prepaid Wireless Retail, LLC

STATEMENT OF CPNI PROCEDURES AND COMPLIANCE

Prepaid Wireless Retail, LLC ("PWR" or "Company") is a wireless reseller of underlying service provided by Sprint Nextel Corporation. The Company provides the following as its Statement of CPNI compliance.

PWR does not use or disclose CPNI for any sales or marketing related purposes or activities and does not disclose CPNI to third parties.

The Company has adopted policies and procedures to safeguard its customers' CPNI from improper use or disclosure by employees; and to protect against attempts by third parties to gain unauthorized access to CPNI.

User account information can only be accessed by authorized representatives of the company. Such authorized representatives have access to customer records management systems only via an established password protected account set-up in their name by a system administrator. When the Company agent accesses customer information of any type, an audit log is created on the account that indicates the company agent that accessed the records.

Call detail information is disclosed to customers in one of two ways: First it can be provided over the phone to customers. If a customer requests CPNI related information a customer service representative can provide the call detail only if the customer service representative calls the customer back at his or her telephone number of record. Second, a customer can access his or her call detail information on-line by going through an authentication process which includes providing a password.

The Company has not taken any actions against data brokers in the last year.

PWR has procedures in place to notify law enforcement (United States Secret Service and FBI) of a breach of a customer's CPNI within seven (7) business days, and to notify customers of the breach. The company maintains a record of any breaches discovered and notifications made to the USSS and FBI. The customer's electronic record is updated with information regarding notifications on CPNI breaches.

The Company has not received any complaints about unauthorized release or disclosure of CPNI for the last calendar year and has had no reports of pretexters attempting to gain access to CPNI anytime during 2013.

